

Wolseley plc
**Notice of Annual
General Meeting
2004**

Dear shareholder

I have much pleasure in sending you the Notice of this year's Annual General Meeting for shareholders of Wolseley. The meeting will be held in London on Thursday 18 November 2004 at Haberdashers' Hall and will commence at 12 noon, with light refreshments being available afterwards. A location map is provided on the reverse of the accompanying proxy card.

The business to be considered at the meeting is set out in this Notice of Meeting together with the explanatory notes concerning each of the Resolutions.

The two Directors proposed for election this year are both independent Non Executive Directors. Nigel Stein and Andrew Duff each bring their own senior level of experience gained in their own fields of mainly international operations and have, in the short time that they have been with us, provided valuable contributions to the Board and demonstrated high levels of commitment to their roles.

At this year's Annual General Meeting we are again asking shareholders to vote on the Directors' report on remuneration. We will also be seeking shareholder approval to amend the rules of The Wolseley plc 2002 Long Term Incentive Scheme, which was approved by shareholders in 2002. This Scheme is designed to underpin our remuneration policy, to develop our business aims and to more closely align the interests of your senior executives over the long term with your interests. These amendments are explained in more detail later in this Notice.

We are again seeking authority to make political donations or incur political expenditure up to a total of £125,000. It has always been our policy not to make cash donations to any political party. That policy is to continue. However, the definitions of "donation" and "EU political expenditure" in relevant UK legislation are so broad that they cover some activities in the normal course of our business, even those which would not be thought of as political donations or expenditure in the everyday sense. We are therefore seeking your approval to continue these activities. The Directors will not use this authority to make any party political donations as that term would generally be understood.

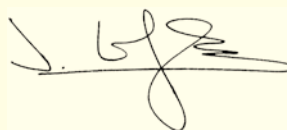
Haberdashers' Hall is wheelchair accessible and the main meeting room will have a hearing loop available. If any shareholder with a disability has a question regarding attendance at the meeting, please contact our Company Secretariat at the address listed below by Tuesday 16 November 2004.

Although we like as many shareholders as possible to attend Annual General Meetings, I do appreciate that this is not always possible. However, even if you are not able to come to the meeting in person, your vote is still important and I would urge you, regardless of the number of shares you own, to complete, sign and return the accompanying form of proxy. Alternatively, shareholders may also register their proxy appointment and voting instructions electronically. Please refer to page 04 of this Notice for further details of how to appoint a proxy and vote electronically.

Increasingly, shareholders prefer to receive shareholder communications electronically rather than in paper form. If you have not registered for this facility and would like to do so, please refer to the details provided on page 07 of this Notice.

I do hope that you will be able to attend the meeting and I look forward to seeing you in London.

Yours faithfully



John W Whybrow
Chairman

Wolseley plc
Registered office:
Parkview 1220
Arlington Business Park
Theale
Reading RG7 4GA
Registered No. 29846, England

Notice of meeting

Notice is hereby given that the Annual General Meeting of Wolseley plc will be held at Haberdashers' Hall, 18 West Smithfield, London EC1A 9HQ on Thursday 18 November 2004 at 12 noon.

Routine business

To consider, and if thought fit, to pass the following Resolutions:

Resolution 1

That the Directors' report and accounts and the auditors' report thereon for the year ended 31 July 2004 be received and adopted.

Resolution 2

That the Directors' remuneration report for the year ended 31 July 2004 be received and adopted.

Resolution 3

To declare a final dividend of 16.0 pence per ordinary share.

Resolutions 4 and 5

That Messrs Stein and Duff be elected as Directors of the Company.

Resolutions 6, 7 and 8

That Messrs Banks, Hornsby and Murray be re-elected as Directors of the Company.

Resolution 9

That the auditors PricewaterhouseCoopers LLP be re-appointed as the Company's auditors, until the conclusion of the next Annual General Meeting of the Company.

Resolution 10

That the Directors be authorised to agree the remuneration of the auditors.

Non-routine business

To consider, and if thought fit, to pass the following Resolutions which will be proposed as to Resolutions 11, 14, 15 and 16 as Ordinary Resolutions and as to Resolutions 12 and 13 as Special Resolutions.

Resolution 11

That the Directors be and hereby are generally and unconditionally authorised to exercise all powers of the Company to allot relevant securities (within the meaning of section 80 of the Companies Act 1985 ("the Act"), up to a maximum nominal amount of £50,000,000, which authority shall expire at the conclusion of the next Annual General Meeting of the Company after the passing of this Resolution and in any event no later than 15 months after the passing of this Resolution (unless previously revoked or varied by the Company in general meeting). The power conferred by this Resolution shall enable and allow the Directors to make an offer or an agreement before the expiry of the power which would or might require relevant securities to be allotted after such expiry and the Board may allot relevant securities in pursuance of such an offer or agreement as if the authority conferred hereby had not expired.

Resolution 12

That the Directors be and hereby are empowered, pursuant to section 95 of the Companies Act 1985 ("the Act"), to allot equity securities (as defined in section 94 of the Act) for cash, at any time when they are generally authorised for the purposes of section 80 of the Act, as if section 89 (1) of the Act did not apply to any such allotment, provided that this power shall be limited:

12.1 to the allotment of equity securities in connection with, or pursuant to, a rights issue in favour of the holders of ordinary shares in the Company where the equity securities respectively attributable to the interests of the ordinary shareholders are proportionate (as nearly as may be) to the respective numbers of ordinary shares deemed to be held by them, subject only to such arrangements or exclusions as the Directors may feel necessary or expedient to deal with fractional entitlements otherwise existing or legal or practical problems arising by virtue of shares being represented by depositary receipts or otherwise under the laws of or any other requirements of any regulatory body or stock exchange in any territory or any matter whatsoever, and

12.2 to the allotment (otherwise than pursuant to sub-paragraph 12.1 above) of equity securities up to an aggregate nominal amount of £7,313,728 equal to five per cent of the issued ordinary share capital of the Company as at 27 September 2004 and shall expire at the conclusion of the next Annual General Meeting of the Company after the passing of this Resolution and in any event no later than 15 months after the passing of this Resolution.

The power conferred by this Resolution shall enable and allow the Directors to make an offer or an agreement before the expiry of the power which would or might require equity securities to be allotted after such expiry and the Directors may allot equity securities in pursuance of such offer or agreement as if the authority conferred by this Resolution had not expired.

Resolution 13

That the Company be and hereby is generally and unconditionally authorised in accordance with Part V of the Companies Act 1985 ("the Act") to make market purchases (within the meaning of section 163 of the Act) of ordinary shares of 25p each in the capital of the Company provided that:

13.1 the maximum number of ordinary shares hereby authorised to be purchased is 58,509,827;

13.2 the minimum price which may be paid for each ordinary share is 25 pence, exclusive of expenses;

13.3 the maximum price which may be paid for each ordinary share is, in respect of a share contracted to be purchased on any day, an amount equal to 105 per cent of the average middle market quotations for the ordinary shares of the Company derived from the Daily Official List of the London Stock Exchange on the five business days immediately preceding the day on which the ordinary share is purchased, exclusive of expenses;

13.4 the power hereby granted shall expire at the conclusion of the next Annual General Meeting of the Company after the passing of this Resolution;

13.5 the Company may under the authority conferred by this Resolution and prior to the expiry of the authority make a contract to purchase its own ordinary shares which will or may be executed wholly or partly after the expiry of the authority and may make a purchase of its own ordinary shares in pursuance of such contract.

Notice of meeting continued

Resolution 14

That the Directors be and are hereby authorised to amend the Rules of The Wolseley plc 2002 Long Term Incentive Scheme as summarised in this Notice and to do all such acts and things as may be necessary to carry the same into effect.

Resolution 15

That the Company and any company which is or becomes its subsidiary during the period to which this Resolution relates, be and is hereby authorised to:

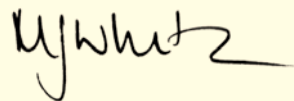
15.1 make donations to EU political organisations; and

15.2 incur EU political expenditure

(both as defined in Part XA of the Companies Act 1985, as amended by the Political Parties, Elections and Referendums Act 2000) in a total amount, including any amounts incurred by the Company or any of its subsidiaries during the period to which this Resolution relates, not exceeding £125,000 during the period commencing on the date of this Annual General Meeting and ending on the date of the Company's next Annual General Meeting.

Resolution 16

That pursuant to Regulation 111 of the Articles of Association of the Company, the maximum amount of fees payable to Non Executive Directors be and hereby is increased with effect from 1 January 2005 to £750,000 per annum.



By order of the Board

M J White

Group Company Secretary and Counsel
15 October 2004

Wolseley plc
Registered No. 29846, England
Parkview 1220
Arlington Business Park
Theale
Reading RG7 4GA

Notes

1. A member entitled to attend and vote at the meeting convened by the Notice set out above is entitled to appoint a proxy to attend and, on a poll, vote in his place. A proxy need not be a member of the Company. A form of proxy accompanies this Notice. The appointment of a proxy, and the original or duly certified copy of the power of attorney or other authority (if any) under which it is signed or authenticated, should be deposited with the Company's registrars, Lloyds TSB Registrars, The Causeway, Worthing, West Sussex BN99 6BB or received via the Sharevote service, not later than (a) 12 noon on 16 November 2004, or 48 hours before the time appointed for holding any adjourned meeting or (in the case of a poll not taken on the same day as the meeting or adjourned meeting) for the taking of the poll at which it is to be used, or (b) lodged using the CREST proxy voting service – see Note 5 below.

2. The appointment of a proxy does not preclude members from attending the meeting and voting if they so wish.

3. Members may register their proxy appointments or voting directions electronically via the www.sharevote.co.uk website, where full details of the procedure are given. Members will need the Reference Number, Card ID and Account Number set out on the enclosed form of proxy. If more than one proxy appointment is returned, either by paper or by electronic communication, those received last by the registrar before the latest time for the receipt of proxies will take precedence. Members are advised to read the terms and conditions of use carefully. Electronic communication facilities are available to all shareholders and those who use them will not be disadvantaged. The Company will not accept any communication that is found to contain a computer virus.

4. Pursuant to Regulation 41 of the Uncertificated Securities Regulations 2001, the Company specifies that only those shareholders registered in the register of members of the Company as at 6pm on 16 November 2004 (or, if the meeting is adjourned, 6pm on the day two days prior to the day fixed for the adjourned meeting) shall be entitled to attend or vote at the meeting in respect of the number of shares registered in their name at that time. Subsequent changes to the entries on the register will be disregarded in determining the rights of any person to attend or vote at the meeting.

5. CREST members who wish to appoint a proxy or proxies through the CREST electronic proxy appointment service may do so for the Annual General Meeting to be held on 18 November 2004 and any adjournment(s) thereof by using the procedures described in the CREST Manual. CREST personal members or other CREST sponsored members and those CREST members who have appointed a voting service provider(s), should refer to their CREST sponsor or voting service provider(s) who will be able to take the appropriate action on their behalf.

In order for a proxy appointment or instruction made using the CREST service to be valid, the appropriate CREST message (a "CREST Proxy Instruction") must be properly authenticated in accordance with CRESTCo's specifications and must contain the information required for such instructions, as described in the CREST Manual. The message, regardless of whether it constitutes the appointment of a proxy or to an amendment to the instruction given to a previously appointed proxy, must, in order to be valid,

be transmitted so as to be received by Lloyds TSB Registrars (ID 7RA01) by no later than 6pm on 16 November 2004. No such message received through the CREST network after this time will be accepted. For this purpose, the time of receipt will be taken to be the time (as determined by the timestamp applied to the message by the CREST Applications Host) from which our registrars are able to retrieve the message by enquiry to CREST in the manner prescribed by CREST. After this time, any change of instructions to proxies appointed through CREST should be communicated to the appointee through other means.

CREST members and, where applicable, their CREST sponsors or voting service provider(s) should note that CRESTCo does not make available special procedures in CREST for any particular messages. Normal system timings and limitations will therefore apply in relation to the input of CREST Proxy Instructions. It is the responsibility of the CREST member concerned to take (or, if the CREST member is a CREST personal member or sponsored member or has appointed a voting service provider(s), to procure that his CREST sponsor or voting service provider(s) take) such action as shall be necessary to ensure that a message is transmitted by means of the CREST system by any particular time. In this connection, CREST members and, where applicable, their CREST sponsors or voting service providers are referred, in particular, to those sections of the CREST Manual concerning practical limitations of the CREST system and timings.

The Company may treat as invalid a CREST Proxy Instruction in the circumstances set out in Regulation 35(5)(a) of the Uncertificated Securities Regulations 2001.

6. A copy of the proposed amended rules of The Wolseley plc 2002 Long Term Incentive Scheme will be on display at the Company's registered office at Parkview 1220, Arlington Business Park, Theale, Reading RG7 4GA and at the offices of Messrs Freshfields Bruckhaus Deringer, 65 Fleet Street, London EC4Y 1HS from the date of this Notice until after the Annual General Meeting. A copy will also be available on the day of the Annual General Meeting at Haberdashers' Hall from 11.15am until the conclusion of the meeting.

Explanatory notes

Resolution 2

The Directors' report on remuneration includes our policy on Directors' remuneration for the next financial year and for the years subsequent to that, a table containing details of the Directors' emoluments and a line graph that shows total shareholder return ("TSR") from 1 August 1999, together with the TSR for the FTSE 100 index since that date.

Resolutions 4 and 5

Mr Nigel Stein is standing for election as a Non Executive Director following his appointment on 1 December 2003. He is a member of the audit committee. Mr Stein does not have a service contract with the Company but his appointment is terminable on six months' notice. Mr Andrew Duff is standing for election as a Non Executive Director following his appointment on 1 July 2004. He is a member of the remuneration and nominations committees. Mr Duff does not have a service contract with the Company but his appointment is terminable on six months' notice.

Resolutions 6, 7 and 8

Mr Banks is standing for re-election as an Executive Director. Mr Banks has a service contract with the Company terminable by not less than six months' notice given by him or 12 months' notice if given by the Company. He is a member of the treasury and nominations committees. Mr Hornsby is standing for re-election as an Executive Director. Mr Hornsby has a service contract with the Company terminable by not less than six months' notice given by him or 12 months' notice if given by the Company. Mr Jim Murray is standing for re-election as a Non Executive Director. He is the Chairman of the audit committee. Mr Murray does not have a service contract with the Company but his appointment is terminable on six months' notice.

Biographical details of all the Directors standing for election and re-election appear on pages 36 and 37 of the accompanying Annual Report.

Resolutions 9 and 10

Auditors have to be appointed at every general meeting at which accounts are presented to shareholders. The current appointment of PricewaterhouseCoopers LLP as the Company's auditors will end at the conclusion of the Annual General Meeting and it has advised its willingness to stand for reappointment. It is normal practice for a company's directors to be authorised to agree how much the auditors should be paid.

Resolutions 11 and 12

The Companies Act 1985 prevents Directors from allotting unissued shares without the authority of shareholders in general meeting. The Company's Articles of Association permit the Directors to allot unissued shares but this power is subject to renewal by shareholders. Resolution 11 empowers the Directors to allot shares up to £50,000,000 in nominal amount of the authorised but unissued ordinary share capital being approximately one third of the nominal value of the ordinary shares in issue as at 27 September 2004, being a date not more than one month prior to this Notice. The Directors were last given this authority at the Annual General Meeting held in 1999 to allot shares until 10 December 2004. It is intended that renewal of this authority will henceforth be sought on an annual basis. Resolution 12 empowers the Directors to allot shares for cash or sell/transfer shares out of treasury otherwise than pro rata to existing shareholders but this power is limited to allotments in connection with a rights issue and otherwise to an aggregate nominal amount of £7,313,728 (approximately 5 per cent of the issued ordinary share capital as at 27 September 2004, being a date not more than one month prior to this Notice). Save for the issue of shares pursuant to the Company's various employee share schemes and any share dividend alternatives, the Directors do not presently intend to allot any unissued shares. Treasury shares, and the new regulations which came into force on 1 December 2003 in relation to them, are more fully explained in the note to Resolution 13.

The authority conferred by these Resolutions will expire no later than 15 months from the date on which the Resolution is passed, or at the conclusion of the Annual General Meeting to be held in 2005, whichever is the sooner.

Similar Resolutions have been approved by shareholders at each Annual General Meeting since 1984.

Notice of meeting continued

Resolution 13

This Resolution empowers the Directors to make limited on-market purchases of the Company's ordinary shares. The power is limited to a maximum of 58,509,827 shares (10 per cent of the issued share capital as at 27 September 2004) and details the minimum and maximum prices that can be paid, exclusive of expenses. The authority conferred by this Resolution will expire at the conclusion of the Company's next Annual General Meeting.

The Companies (Acquisition of Own Shares) (Treasury Shares) Regulations 2003 came into force on 1 December 2003. These new regulations allow shares repurchased by the Company to be held as treasury shares. Treasury shares may be cancelled, sold for cash or used for the purpose of employee share schemes. The authority to be sought by this Resolution is intended to apply equally to shares to be held by the Company as treasury shares. No dividends will be paid on shares which are held as treasury shares and no voting rights will be attached to them. Shares held as treasury shares will be treated as if cancelled.

Resolution 14

The Wolseley plc 2002 Long Term Incentive Scheme ("LTIS") was approved by shareholders at the Annual General Meeting held on 13 December 2002. The LTIS was introduced to more closely align the interests of the senior executives with those of the shareholders over the long term. To be consistent with the Scheme's objective and to ensure that the Company's growth is measured relative to other major UK companies, as well as companies within the same sector as the Company, the vesting of LTIS awards is conditional upon the achievement of growth, measured over three years, in the Company's TSR relative to such comparator companies.

The participants in the LTIS are employees and Executive Directors of the Company and its subsidiaries as selected by the remuneration committee. Approximately 60 senior executives participated in the LTIS in 2003.

Amendments to the LTIS are proposed in order to bring it more closely into line with market and best practice in the design of this type of scheme.

These are as follows:

- > The limit on the maximum amount of award is proposed to be increased to 200% of base salary per annum. However, at this time, the anticipated level of award will not exceed 100% (or 125% in the case of the Group Chief Executive) of base salary;
- > It is proposed that awards should be made over shares rather than in cash (save where there are material securities or tax law constraints in overseas jurisdictions where the LTIS is to be operated, in which case conditional awards in cash would continue to be made);
- > All awards made over new issue shares under the LTIS will count towards the standard 5% (Executive schemes) and 10% (All employee share schemes) in any rolling 10 year dilution limit. The use of treasury shares will count for this purpose;
- > In the event of an internal reorganisation, awards will normally be automatically exchanged rather than vest;
- > It is proposed that in the calculation of the comparative TSR performance condition, a three month averaging period should be applied to share prices both before and at the end of the measurement period; and

- > It is proposed that no awards should vest for a below median TSR ranking, that 25% of awards should vest for a median ranking, that awards will only vest in full for upper decile performance and for a TSR ranking between median and upper decile proportionate vesting between 25% and 100% will apply.

Shareholders should also be aware that the remuneration committee has decided that any option granted in the future under the Wolseley Share Option Plan 2003, which was approved by shareholders at the 2003 Annual General Meeting, will not benefit from any retesting of the performance condition.

Resolution 15

This Resolution enables the Directors to incur expenditure of up to £125,000 (including any such expenditure by a subsidiary company) without unintentionally breaching the provisions of the Political Parties, Elections and Referendums Act 2000, which defines political organisations and donations in a very broad manner. The authority sought will, if granted, last until the conclusion of the next Annual General Meeting of the Company when the Directors intend to seek renewal of this authority. The policy of not giving any cash contributions to any political party will continue.

Resolution 16

The Articles of Association prescribe that the maximum amount of fees which may be paid to the Non Executive Directors shall not exceed £500,000 per annum, unless the Company's shareholders otherwise resolve. In view of the increased number of Non Executive Director appointments, the increasing time commitment involved and in line with market trends, the Board believes it is appropriate to recommend an increase in the limit to £750,000 per annum with effect from 1 January 2005 in order to provide flexibility for the future.

The Directors consider that each of the Resolutions is in the best interests of the Company and the shareholders as a whole and recommend all shareholders to vote in favour of all Resolutions, as the Directors intend to do in respect of their own shares.

Electronic communications

Recent changes in the law mean that the Company may now send shareholder information, including Annual Reports, Notices of General Meetings and Forms of Proxy, to you electronically, provided only that you agree to receive them in this format.

This will have a number of advantages, including:

- > Speedier delivery of documents;
- > Cost savings for the Company on the delivery of documents;
- > Saving on environmental resources;
- > Confirmation of receipt of proxy appointments.

To receive your shareholder documentation electronically, you will need to register with our Registrars' online service, www.shareview.co.uk. This is a secure service enabling shareholders to set up and view personal shareholding details. When you register please have your shareholder reference number to hand: this is on your share certificate or the enclosed proxy form.

The next opportunity for us to notify you electronically will be for the Interim Report for 2005, which will be published in Spring 2005. If you have registered, an e-mail will be sent in March/April 2005 notifying you that it has been published on our website and including a link to the relevant page. A similar procedure will be followed for future shareholder documentation. There are no particular software requirements to view these documents, other than those described and available on our website www.wolseley.com. Shareholders wishing to continue to receive shareholder information in the traditional paper format should take no action.

This offer, and provision of a facility to communicate with shareholders electronically, does not discriminate between registered shareholders of the same class. It is available to all registered shareholders on equal terms and participation is made as simple as possible. Please note that it is the shareholder's responsibility to notify our Registrars through www.shareview.co.uk of any change to their e-mail address.

Before electing for electronic communication, shareholders should ensure that they have the appropriate computer capabilities. The Company takes all reasonable precautions to ensure no viruses are present in any communication it sends out, but cannot accept any responsibility for loss or damage arising from the opening or use of any e-mail or attachments from the Company and recommends that shareholders subject all messages to virus checking procedures prior to use. Please note that any electronic communication sent by a shareholder to the Company or the Registrar containing a computer virus will not be accepted.

The Company's obligation is satisfied when it transmits an electronic message. It cannot be held responsible for a failure in transmission beyond its control. In the event that the Company becomes aware that an electronic transmission is not successfully transmitted, a paper notification will be sent to the shareholder at their registered address. The Company also reserves the right, irrespective of your election, to revert to sending paper documentation by post, whenever the Board considers it necessary or desirable to do so.

If you have any further questions, please contact our Registrars, Lloyds TSB Registrars on 0870 600 3970.

AGM information

Attending the meeting

If you are coming to the meeting, please bring your attendance card/Form of Proxy with you. It authenticates your right to attend, speak and vote at the meeting and will speed your admission. You may find it useful to also bring this Notice of Meeting and the 2004 Annual Report and Accounts so that you can refer to them at the meeting.

All joint shareholders may attend and speak at the meeting. However, only the first shareholder listed on the Register of Members is entitled to vote.

All shareholders will have the opportunity to ask questions at the meeting. When invited by the Chairman, if you wish to ask a question, please wait for a Company representative to bring you a microphone. It would be helpful if you could state your name before you ask your question.

Not attending the meeting

Whoever you appoint as a proxy can vote or abstain from voting as he or she decides on any other business, which may validly come before the meeting. This includes proxies appointed using the CREST Service. Details of how to complete the appointment of a proxy either electronically or on paper are given in the notes to this Notice or on the accompanying Form of Proxy.

Venue arrangements

For security reasons, all hand baggage may be subject to examination. Please note that laptop computers, tape recorders, cameras and similar such equipment may not be brought into the Annual General Meeting. Briefcases, umbrellas and other bulky items should be deposited in the cloakroom, situated on the ground floor.

Smoking will not be permitted in Haberdashers' Hall.

Please ensure that mobile telephones and pagers are switched off throughout the meeting.

Tea and coffee will be available in the reception area before the meeting. Light refreshments will be served after the meeting.

The following facilities will be available at Haberdashers' Hall:

- > sound amplification;
- > induction/hearing loop; and
- > wheelchair access.

Anyone accompanying a shareholder in need of assistance will be admitted to the meeting. If any shareholder with a disability has any question regarding attendance at the meeting, please contact the Company Secretariat at 1220 Parkview, Arlington Business Park, Theale, Reading RG7 4GA or on 0118 929 8700 by 16 November 2004.

If you would like to receive this Notice and/or a copy of the 2004 Annual Report and Accounts in an appropriate alternative format, such as large print, Braille or an audio version on cassette or CD, please contact the Company Secretariat on 0118 929 8700.

Notice of meeting continued

Enquiries

Lloyds TSB Registrars maintain the Company's share register. They also provide a telephone helpline service. If you have any enquiries about the Annual General Meeting, or about your Wolseley plc shareholding, you may contact Lloyds TSB Registrars:

By telephone to the Shareholder helpline:

(from the UK) – 0870 241 3934
(from outside the UK) – +44 121 415 7047

or in writing to – Lloyds TSB Registrars (0049)
The Causeway
Worthing
West Sussex
BN99 6DA

The Bank of New York maintains the Company's American Depository Receipt register. They also provide a telephone helpline service. If you have any enquiries about your holding of Wolseley American Depository Shares, you may contact Bank of New York:

By telephone to the Shareholder helpline:

(within the US) – 1-800-BNY-ADRS (toll-free)
(from outside the US) – + 1 610 382 7836

or in writing to – Bank of New York
Investor Relations
PO Box 11258 Church Street Station
New York, NY 10286-1258

Data protection statement

Your personal data includes all data provided by you, or on your behalf, which relates to you as a shareholder, including your name and contact details, the votes you cast and your Reference Number (attributed to you by the Company). The Company determines the purposes for which and the manner in which your personal data are to be processed. The Company and any third party to which it discloses the data (including the Company's Registrars) may process your personal data for the purposes of compiling and updating the Company's records, fulfilling its legal obligations and processing the shareholder rights you exercise.

Published information

This Notice of Annual General Meeting is also available in different formats depending on your requirements:

+large type

> For the visually impaired

+braille

> For the blind

+audio

> CD and cassette